

## What to do when the installation fails?

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There are a few reasons that Joomla components fail during installation. You can find clues in the errors you receive. Usually the reasons are a too low `max_execution_time` or memory limit setting in your `php.ini`, or an existent previous version of the same component not uninstalled properly.

Another possibility is to install from a directory. Here you will avoid the uploading the package, which can solve some issues.

In summary:

- uninstall old version
- Increase the `max_execution_time` value in your `php.ini`.
- Increase the `memory limit` value in your `php.ini`
- Try to install with one of the [alternative installation methods](#) .
- Check if you really need the FTP Layer enabled on your webhost.
- Check if Joomla has the required write permissions for the target directories.